

# Congratulations you're a winner!

This form is required by all players claiming a prize that cannot be paid in-store. Prizes can only be claimed within the State or Territory in which the entry was originally purchased.

Prizes up to \$500.00 may be claimed in-store. Some SA Lotteries Outlets also have an option to pay prizes up to \$5,000.00 in-store.

To claim your lottery, Keno or Instant Scratch-Its ticket prize, complete the following steps:

## 1. Complete the Prize Claim Form.

- ☐ **Section 1:** Fill in your personal details.
- ☐ **Section 2:** Fill in your Australian bank details and sign the Claimant Declaration.
- ☐ **Section 3:** Provide details of lottery, Keno or Instant Scratch-Its ticket/s.
- ☐ Make a copy of the Prize Claim Form for your records.

## 2. Sign ORIGINAL winning lottery, Keno or Instant Scratch-Its ticket/s.

- ☐ Write your name, address and signature on the back of the ORIGINAL winning lottery, Keno or Instant Scratch-Its ticket/s.
- ☐ Make a copy of your winning ticket/s for your own records.

## 3. Submit Prize Claim Form in person or by post.

- ☐ **In person** - Level 9, 99 Gawler Place, Adelaide SA 5000
- ☐ **By post** - We recommend using **Registered Post for added security**. Mail Prize Claim Form and original winning ticket/s to:

Administration  
Locked Bag 4,  
Adelaide SA 5001

# When can I claim my prize?

Claiming major lottery prizes  
(Division 1, Keno Spot 9 or 10,  
Lucky Lotteries Jackpot Prize  
or Lucky Lotteries 1st Prize)

Major lottery prizes are available for payment from the first business day two weeks following the draw.

## Claiming other division lottery prizes

Lower divisional prizes are available for payment from the first business day following the draw.

## Claiming prizes after more than 12 months

Your entitlement to claim a prize for draw games ends 12 months after the lottery or Keno draw, or for Instant Scratch-Its 12 months after the game closure. This timeframe is prescribed at law in South Australia.

If you are making a claim on a ticket older than 12 months, please note that a non-refundable administration fee of \$22 per ticket is required to accompany this claim.

## For more information or enquiries please contact us

|                      |                                                  |
|----------------------|--------------------------------------------------|
| Address              | Level 9, 99 Gawler Place,<br>Adelaide SA 5000    |
| Office Opening Hours | 8:30am - 4:30pm,<br>Monday to Friday             |
| Phone                | 131 868<br>8am - 8pm (AEST),<br>Monday to Sunday |
| Email                | customersupport@thelott.com                      |

This Prize Claim Form is provided by Tatts Lotteries SA Pty Ltd ABN 41 146 245 007, the Master Agent of the Lotteries Commission of South Australia. It is current at the date listed below and is subject to the Lotteries (General) Rules and game specific rules available at [thelott.com](http://thelott.com).

June 2026

For free and confidential support call 1800 858 858  
or visit <http://gamblinghelponline.org.au>

# Prize Claim Form

Congrats on  
your win!  
Here's how to  
claim your prize.



# Prize Claim Form

SA Lotteries

## Collection of personal information

We collect your personal information in this form when you claim a prize from us. Please read our full Collection Notice and our Privacy Policy at [www.thelott.com/about/privacy](http://www.thelott.com/about/privacy)

Complete sections 1, 2 and 3 below and mail to **ADMINISTRATION, Locked Bag 4, Adelaide SA 5001.**

### 1. Claimant Details (Please print clearly and complete Customer 2 details only for joint memberships)

Legal Name/s in full

Customer 1

Date of Birth

/

/

Customer 2

/

/

Address

Postcode

Daytime Phone No.

Email Address

☐ (✓) Please tick if you would like us to add these contact details to your membership profile.

Members Club card (*previously Easplay Club*) number (if applicable)

NOTE: Outlet Owners or staff of an Outlet **MUST** refer to Retailers Web for information on claiming a prize.

### 2. Prize Claim Form Declaration - Claimant's Declaration (please print clearly)

In the event an electronic funds transfer is rejected, we will use the information on this form to make reasonable attempts to contact you to confirm your banking details. Where we cannot make contact with you and are unable to pay your prize, the funds will be treated in accordance with our obligations regarding unclaimed prize monies.

Please provide your Australian bank details for direct deposit of your prize payment:

Financial Institution Name

Account Holder Name

Branch Address

Branch (BSB) No.

NOTE: Any changes or alterations including whiteout to bank details must be initialled by the claimant/s.

☐ (✓) Please tick if you would like us to add these bank details to your membership profile for future prize payments.

I hereby claim payment for any prizes associated with the attached lottery ticket/s, Keno ticket/s and/or Instant Scratch-Its ticket/s and I understand and declare that:

- To the best of my knowledge and belief all of the information in this claim is true and correct;
  - I am over the age of 18 years;
  - I am the rightful owner of the attached lottery, Keno or Instant Scratch-Its ticket/s; and
  - I confirm that I am not an owner or staff member of a SA Lotteries Outlet.
- Customer 1 Signature

Customer 2 Signature
- Date

/

/
- Customer 2 signature only for joint memberships.

### Ex Gratia Claims - Out of Date / Lost or Damaged Tickets

In accordance with the State Lotteries Act 1966, any prizes not claimed within 12 months of the lottery or Keno draw, or 12 months after the game closure for Instant Scratch-Its, are forfeited to the SA Lotteries Commission and transferred to the Unclaimed Prizes Reserve. The Commission may, but is not obliged to, make an ex gratia payment for claims on tickets where the 12 month claim period has expired or for claims on unregistered lost or damaged tickets. If you are making a claim on an out of date ticket please note that a non-refundable administration fee of \$22 per ticket is required to accompany this claim. Tatts Lotteries SA Pty Ltd will accept payment by debit or credit card in person at: Level 9, 99 Gawler Place, Adelaide SA 5000. Alternatively, please post this form to Administration, Locked Bag 4, Adelaide SA 5001 to arrange payment of the non-refundable administration fee. If you are making a claim on an unregistered lost or damaged ticket please only use the Lost / Damaged Ticket Search Form available on [thelott.com](http://thelott.com). The claimant will indemnify Tatts Lotteries SA Pty Ltd against any subsequent claims or payments on the ticket to which the claim applies. Any prizes already paid will not be considered.

### 3. Lottery / Keno / Instant Scratch-Its Ticket Details (please print clearly)

Please include with this Prize Claim Form all ORIGINAL lottery, Keno or Instant Scratch-Its ticket/s as listed below in an envelope. It is important you include your name, address and signature on the back of ALL tickets. Processing may take up to 10 working days from when we receive this form. Mail to **ADMINISTRATION, Locked Bag 4, Adelaide SA 5001**. Registered Post is recommended.

| Game (see below)* | Draw No.<br>(Lottery games & Keno only) | Draw Date<br>(Keno only) | Lottery or Keno Ticket Number or Instant Scratch-Its Validation Barcode Number | Prize Amount (if known) |
|-------------------|-----------------------------------------|--------------------------|--------------------------------------------------------------------------------|-------------------------|
|                   |                                         |                          |                                                                                |                         |
|                   |                                         |                          |                                                                                |                         |
|                   |                                         |                          |                                                                                |                         |

Total \$

\*Game: XL - X Lotto    WW - Weekday Windfall    SJP - Lucky Lotteries Super Jackpot    ISI - Instant Scratch-Its    S66 - Super 66  
OZ - Oz Lotto    PBL - Powerball    MJP - Lucky Lotteries Mega Jackpot    SFL - Set for Life    K - Keno

|                                               |                                               |                                          |                                  |                                 |
|-----------------------------------------------|-----------------------------------------------|------------------------------------------|----------------------------------|---------------------------------|
| Date Received<br>/                            | Number of Tickets                             | Received by (Name and Signature)         | Verified by (Name and Signature) | Entered By (Name and Signature) |
| 1 <sup>st</sup> Approver (Name and Signature) | 2 <sup>nd</sup> Approver (Name and Signature) | Ticket validated by (Name and Signature) | Date validated<br>/              | /                               |

|                 |              |       |
|-----------------|--------------|-------|
| Claim ID Number | Claim Amount | Notes |
|                 |              |       |

Office use only

June 2026

Please make a copy of this form and your winning lottery, Keno or Instant Scratch-Its ticket/s for your personal records before sending the original ticket/s and form to us.

### Important notice

Payment made pursuant to the claim, if any, will be made by bank transfer to the name and bank account of the claimant/s shown. If the claim is rejected the claimant/s will be notified.

For all enquiries please phone our Contact Centre on 131 868.

Send completed Prize Claim Form to SA Lotteries. Include ONLY ORIGINAL lottery, Keno or Instant Scratch-Its ticket/s.